

AGENDA

MEETING XXXI INVESTMENT COUNCIL (IC)

FOR IMPROVING THE QUALITY OF DIGITALIZED PUBLIC SERVICES TO BUSINESS

Date: 6 October 2023 (Friday) 11h00 – 12h30

Venue: Oval Room, Palace of Congress

11:00 – 11:10	Welcome and Approval of the Agenda <i>Mr Ervin Mete, IC Chair/Minister of Finance and Economy</i>
11:10 – 11:20	Presentation “For improving the quality of digitalized public services to business” <i>Secretariat of Investment Council</i>
11:20 – 12:25	Focused discussion by IC Members <i>a) Public investments in technology must be preceded by serious guarantees on the security of business data and the provision of assistance/feedback. What is the perspective?</i> <i>b) Institutional sustainability and coordination, timely digital training of administration staff and continuous education should precede the process.</i> <i>c) Optimizing internal management costs (related to working with digital platforms) and increasing the productivity of SMEs are conditioned by the knowledge of entrepreneurs and the stable and serious commitment of the parties (state-private) towards the digitalization reform.</i>
12:25 – 12:30	Approval of the Recommendations - Closing Remarks <i>Mr Ervin Mete, IC Chair/Minister of Finance and Economy</i>