

AGENDA
MEETING XXXVI
INVESTMENT COUNCIL

ON THE DIGITALISATION OF LOCAL PUBLIC SERVICES FOR BUSINESSES

Date: 4 December 2025 **Time:** 15:00 – 16:30

Venue: Oval Room, Palace of Congresses

15:00 – 15:10 | Welcome and Adoption of the Agenda

Ms Delina Ibrahimaj, Chair of the Investment Council / Minister of Economy and Innovation

15:10 – 15:20 | Presentation: “Digitalisation of Local Public Services for Businesses and Recommendations for Improvement”/ Presented by: Secretariat of the Investment Council

15:20 – 16:00 | Focused Discussion by the Members of the Investment Council

Key challenges faced by micro, small and medium-sized enterprises regarding access to, use of, and benefits from digitalised public services provided by local self-government units.

Main discussion points:

- Administrative burden and cost–benefit satisfaction
- Identification of priority local administrative services for digitalisation
- Fiscal communication and transparency

16:00 – 16:10 | Presentation of Key Findings from the Survey “On Selected Aspects of the Investment Climate” 2015–2025 / Presented by: Secretariat of the Investment Council

- Interaction with the tax administration, appeals and court complaints
- Fiscalisation and VAT reimbursement
- Integration into the Single Market and alignment with the national reform agenda

16:10 – 16:25 Discussion on Draft Recommendations and Suggestions

16:25 – 16:30 Adoption of the Recommendations & IC Priority Areas for 2026

Ms Delina Ibrahimaj, Chair of the Investment Council / Minister of Economy and Innovation